

SECTION 1

To be completed by the official Duresta stockist:

Instructions

1. The retailer must complete section 1 of the claim form when the furniture has been ordered
2. The completed claim form then needs to be handed to the customer, to complete section 2
3. Once the furniture has been delivered, the customer must return the claim form to Duresta

Retailer name: _____

Retailer address: _____

Retailer order number / reference: _____

Customer name: _____

Order value inc vat: _____
(Excluding delivery or sofa protection charges)

Date of customer's order: _____

Signature: _____

Print name: _____

SECTION 2

To be completed by the customer upon delivery of Duresta furniture:

Instructions

1. Please ensure that Section 1 of this claim form has been completed by the Duresta stockist that you purchased your furniture from
2. Complete Section 2 of this claim form upon delivery of your Duresta furniture
3. Return this completed claim form, together with the original **payment receipt** and **delivery note** by **5 JANUARY 2018** to Duresta Upholstery, Fields Farm Road, Long Eaton, Nottingham, NG10 3FZ

Name: _____

Email address: _____

Address: _____

(Voucher will be delivered to this address)

Post code: _____

Order value inc. VAT: _____
(Excluding delivery and sofa protection charges)

Date: _____

Signature: _____

Print name: _____

Acknowledgement number: _____
(This can be found on your Duresta passport accompanying delivery of your Duresta furniture)

TERMS & CONDITIONS

1. You are only eligible to claim your gift card if:
 - (a) You spent over £3,000 (including VAT but excluding any delivery or sofa protection charges) on ordering furniture from the Duresta Collection (excluding the Meridian, Brooklyn and Metropolitan) in a single transaction
 - (b) You ordered your Duresta Sofa(s) or Chair(s) between 21 July - 1 September 2017, and;
 - (c) It is a new order, not ex-display stock
 - (d) Your address is in the UK, Channel Islands or Isle of Man
2. Only one gift card can be claimed per household
3. To claim your gift card you must send this claim form, correctly completed, together with your original payment receipt and delivery note to Duresta Upholstery, Fields Farm Road, Long Eaton, Nottingham, NG10 3FZ
4. All gift card claims must be received by 5 January 2018. Gift card claims will not be accepted after this date. No responsibility will be accepted for claim forms lost, damaged or delayed in transit. Proof of posting is not proof of receipt
5. Illegible, altered or inaccurately completed claim forms, or claim forms which are not accompanied by the required documentation, will be deemed void. If any of the accompanying documentation is illegible or altered, the claim will be deemed void
6. Only originals of your payment receipt and delivery note will be accepted, and will be returned to you with your gift card
7. The name and address completed on this claim form must be the same as the name and address on the delivery note
8. If at any time following delivery of your Duresta furniture you reject it for any reason and obtain a refund of all the purchase price paid, you cease to be eligible for the gift card and we reserve the right to claim a refund from the gift card paid to you
9. In the case that the purchase has been agreed to be returned to Duresta, the gift card will also need to be returned, alternatively the gift card amount will be deducted from the total amount refunded by the retailer
10. If at any time following delivery of your Duresta furniture you obtain a refund of part of the purchase price paid, you are only entitled to the gift card amount calculated on the purchase price less such refund and we reserve the right to claim a refund from you of any overpayment
11. Your claim will be validated with the retailer. If your claim is valid, a gift card will be sent to the address shown on this claim form within 28 days of receipt by Duresta of your claim
12. Duresta will notify you if your claim is not validated by the retailer and will give you an opportunity to provide further evidence in support of your claim
13. By claiming your gift card, you are deemed to have read and accepted these terms and conditions
14. You will receive a £100 Marks & Spencer gift card for every £3,000 spent on Duresta furniture (in one transaction), with a limit of up to £500 in gift cards
15. This promotion is available on all Duresta models, excluding the Meridian, Brooklyn and Metropolitan models
16. There is no credit alternative to this offer
17. If you require a replacement form or have any queries on your claim form, please contact the Duresta switchboard on 0115 973 7000